



- iii. Stops off route or in excess of fifteen (15) minutes revert to hourly billing.
- iv. Harrison Global monitors all commercial flights and billing begins at the adjusted time of arrival, unless a chauffeur is onsite prior to the flight schedule update or change.
- v. Train and Ocean Liner schedules will not be monitored, and billing begins at the scheduled pick-up time.

Cancellations, Modifications, and No Shows

- i. Cancellations and modifications made less than two hours before the scheduled pick-up time will result in a full charge equal to the cost of the trip.
- ii. Cancellations and modifications made in regards to bus related reservations less than twenty four (24) hours before the scheduled pick-up time will result in a full charge equal to the cost of the trip. For airport transfers, please include the cost of tolls.
- iii. International reservations require twenty four (24) hours advance notice for changes and modifications. Modifications and cancellations made less than twenty four (24) hours in advance of the scheduled pickup time will result in a full charge equal to the cost of the trip.
- iv. A no show fee equal to the full cost of the trip plus any applicable wait time fees will be charged when the passenger fails to utilize a chauffeur waiting at a designated pickup location. If a customer cannot locate his or her vehicle, the customer must call 1.781.577.6420 to avoid a no show fee.

Other

- i. Rides may only be requested online if the pickup time is no less than 6 hours from the time the request is received by Harrison Global. An online request number does not guarantee a confirmed reservation. An online request may be confirmed as a reservation or denied due to availability or invalid data entered by the customer, including, but not limited to, invalid credit card numbers, incomplete pickup information, and unserviceable requests. It is the customer's responsibility to verify that his or her request has been confirmed or denied. Once a request has been confirmed, all of these Terms and Conditions apply.
- ii. Harrison Global requests credit card information from its online customers. No charge will be made to any credit card entered until a request is confirmed and completed or "cancelled billable".
- iii. Harrison Global may charge a 9% fuel surcharge at times depending on the average national price of a gallon of gasoline across all grades.
- iv. Smoking is not allowed in any Harrison Global vehicle.



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